

# AKASH GAIKWAD

## Resume

### ABOUT ME

Date of Birth : 29 January 1992.

Gender : Male

Birth Place : Wanjerkheda

Tal-Bhalki Dist-Pune.

### CONTACT



SRPF Group No 1

Nanawathi Nagar Room No A/252

Ramtekdi Pune-22



8788763001



[akash8856857580@gmail.com](mailto:akash8856857580@gmail.com)

### SKILLS

Great Problem Solving

Quick Learner

Ability to Quickly Create and  
Apply Ideas And Solutions

### COMPUTER PROFICIENCY

- OPERATING SYSTEM: Windows 7,10
- HTML, Basic SQL
- MS-OFFICE, EXCEL & INTERNET APPLICATION.

### CAREER OBJECTIVES

I would like to be a part of an organization where I could use and enhance my knowledge and talent for the development of both the organization and myself.

### ACADEMIC BACKGROUND

**2016 -2013**

**BACHELOR DEGREE**

Bachelor Computer Application  
University Pune

**2012- 2010**

**MASTER DIPLOMA**

Software Engineering  
Kholapur

**2012**

**HSC**

Maharashtra State Board

**2007**

**SSC**

Maharashtra State Board

### OTHER SKILLS

- 1) Completed Computer Course MS-CIT
- 2) English Typing 30/40 WPM
- 3) Marathi Typing 30 WPM

## WORK EXPERIENCE

- Working at **S2 Infotech International Ltd. Magarpatta City,Pune** as a **Technical Support Executive** since **01 April 2019 to 31 May 2020**.
- Having **4 month** experience as **Technical Support Coordinator** for **CLA (Corporate Legal Adviser ) Transferred Company To S2 Infotech International Ltd.**
- **Government Of Maharashtra Project (E-Panchayat Implementation)** Working to **District Level in Pune**

**Project 1 link:**      <https://bo.Assureid.in>

- **Project Name:** AssureID
- **Designation:** Technical Support Coordinator.
- **Description of Project:** creating legal documents and advising the clients or the organization on all the relevant legal issues. Background Verification Such As Highest Educational Qualification , Address Verification , Criminal Records And Employee Verification.

**Project 2 link:**      <https://mh.gov2egov.com>

- **Project Name:** CSC 2.0
- **Designation:** Technical Support Executive.
- **Description of Project:** CSCs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to rural Citizens of India. The objective is to develop a platform that can Enable Government, Private and Social Sector Organizations to align their social and commercial goals for the benefit of the rural population in the remotest corners of the country through a combination of IT-based as well as non-IT-based services.

### • Key Responsibilities Handled:

- 1) Service and Operation
- 2) Opened, tracked and resolved incident response and service requests, ensuring problem ownership, promoting end user satisfaction
- 3) Preparing excellent documentation on Client issue.
- 4) Problem Solving Through Given Access
- 5) Maintain The Data of Customer issue.
- 5) Handling various activities of the project like issue gathering about ERP or web, analyzing the information gathered, documenting the Client issue.
- 6) Maintained All Reports or DATA required to Management Team, Client and Manager.
- 7) To analyze on new Requirement and taking follow up to complete this requirement.

**PERSONAL PROFILE:**

Name : Akash Murlidhar Gaikwad  
Father's Name : Murlidhar Pandurang Gaikwad  
Mother's Name : Sunita Murlidhar Gaikwad  
DOB : 29-01-1992  
Sex : Male  
Marital Status : Married  
Nationality : Indian  
Languages Known : Marathi, Hindi, English.  
Interests : Reading, Football, Game, Photography, Music.

**DECLARATION:**

I hereby declare that the above information's are true to best of my knowledge.

PLACE: Pune.

DATE:

**(AKASH M. GAIKWAD)**